Your bill has *a new look!*

You will notice your monthly billing statement has changed. We haven't changed the content of your statement, but have improved the layout making your statement easier to read and understand. We've kept many of the features you liked about your current bill while making a few changes which will make it easier to locate important information. We added a new section to provide you important dates and amounts so you always know what's due on your account and when.

Have questions about your bill or a problem with your service? Contact information is located where it is easy to find quickly.

Your account name and address is available at the top of your statement for quick reference.

Summary account information is easy to find at the top of your statement for quick reference. Here you will find important due dates and amounts so you know exactly what is due on your account at any time.

Your summary detail information is listed in the same format as before keeping it simple and straight forward.

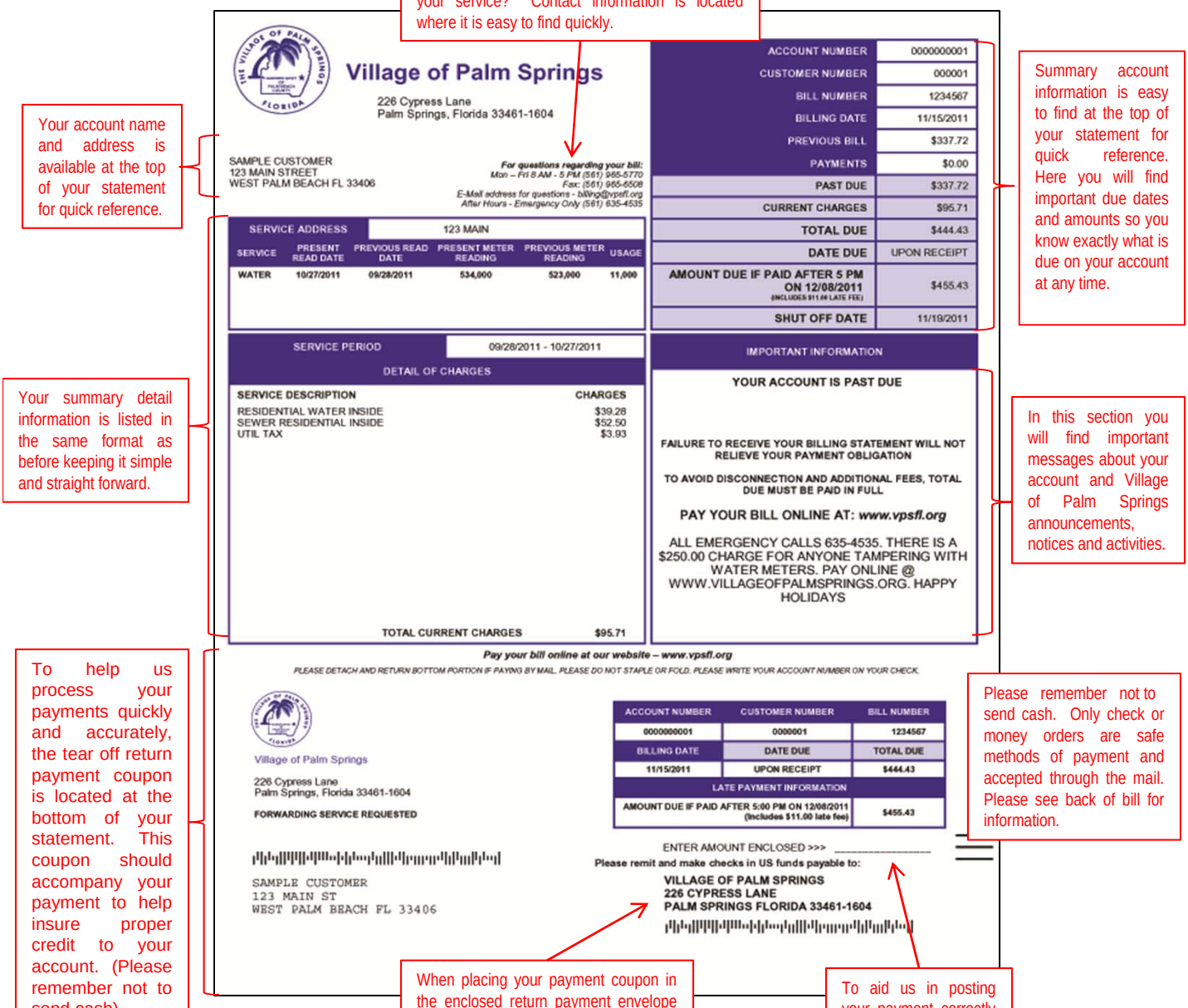
In this section you will find important messages about your account and Village of Palm Springs announcements, notices and activities.

To help us process your payments quickly and accurately, the tear off return payment coupon is located at the bottom of your statement. This coupon should accompany your payment to help insure proper credit to your account. (Please remember not to send cash)

Please remember not to send cash. Only check or money orders are safe methods of payment and accepted through the mail. Please see back of bill for information.

When placing your payment coupon in the enclosed return payment envelope be sure the address is showing correctly in the window.

To aid us in posting your payment correctly be sure to write in the amount you are paying.



Village of Palm Springs

226 Cypress Lane
Palm Springs, Florida 33461-1604

SAMPLE CUSTOMER
123 MAIN STREET
WEST PALM BEACH FL 33406

For questions regarding your bill:
Mon – Fri 8 AM - 5 PM (561) 965-5770
Fax: (561) 965-5508
E-Mail address for questions - billing@vpsfl.org
After Hours - Emergency Only (561) 635-4535

ACCOUNT NUMBER	0000000001
CUSTOMER NUMBER	000001
BILL NUMBER	1234567
BILLING DATE	11/15/2011
PREVIOUS BILL	$337.72
PAYMENTS	$0.00
PAST DUE	$337.72
CURRENT CHARGES	$95.71
TOTAL DUE	$444.43
DATE DUE	UPON RECEIPT
AMOUNT DUE IF PAID AFTER 5 PM ON 12/08/2011 (INCLUDES $11.00 LATE FEE)	$455.43
SHUT OFF DATE	11/19/2011

SERVICE ADDRESS: 123 MAIN

SERVICE	PRESENT READ DATE	PREVIOUS READ DATE	PRESENT METER READING	PREVIOUS METER READING	USAGE
WATER	10/27/2011	09/28/2011	534,000	523,000	11,000

SERVICE PERIOD: 09/28/2011 - 10/27/2011

DETAIL OF CHARGES

SERVICE DESCRIPTION	CHARGES
RESIDENTIAL WATER INSIDE	$39.28
SEWER RESIDENTIAL INSIDE	$52.50
UTIL TAX	$3.93
TOTAL CURRENT CHARGES	$95.71

IMPORTANT INFORMATION

YOUR ACCOUNT IS PAST DUE

FAILURE TO RECEIVE YOUR BILLING STATEMENT WILL NOT RELIEVE YOUR PAYMENT OBLIGATION

TO AVOID DISCONNECTION AND ADDITIONAL FEES, TOTAL DUE MUST BE PAID IN FULL

PAY YOUR BILL ONLINE AT: *www.vpsfl.org*

ALL EMERGENCY CALLS 635-4535. THERE IS A $250.00 CHARGE FOR ANYONE TAMPERING WITH WATER METERS. PAY ONLINE @ WWW.VILLAGEOFPALMSPRINGS.ORG. HAPPY HOLIDAYS

Pay your bill online at our website – www.vpsfl.org

PLEASE DETACH AND RETURN BOTTOM PORTION IF PAYING BY MAIL. PLEASE DO NOT STAPLE OR FOLD. PLEASE WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK.

Village of Palm Springs
226 Cypress Lane
Palm Springs, Florida 33461-1604

FORWARDING SERVICE REQUESTED

SAMPLE CUSTOMER
123 MAIN ST
WEST PALM BEACH FL 33406

ACCOUNT NUMBER	CUSTOMER NUMBER	BILL NUMBER
0000000001	0000001	1234567
BILLING DATE	DATE DUE	TOTAL DUE
11/15/2011	UPON RECEIPT	$444.43
LATE PAYMENT INFORMATION		
AMOUNT DUE IF PAID AFTER 5:00 PM ON 12/08/2011 (Includes $11.00 late fee)		$455.43

ENTER AMOUNT ENCLOSED >>> _____

Please remit and make checks in US funds payable to:

VILLAGE OF PALM SPRINGS
226 CYPRESS LANE
PALM SPRINGS FLORIDA 33461-1604